

## A nomad tool to make client reception more simple and easy

MedApps is a nomad tool that helps you reception and register your clients simply and discreetly upon their arrival at the hotel.

Synchronized with your Medialoghôtel PMS database, this high-performing tool gives you access to the information on your customer's stay to limit waiting time for check-in and check-out: it improves the relationship with the customer so as to develop loyalty.



#### **Functions**

- . **Data synchronization** with your Medialoghôtel PMS
- . Visualization of planned **arrivals and departures**
- . Simple, discreet and modern tool that guarantees fast and **impeccable** client reception
- . Housekeeping module as an option



## Check-in

- Client information reported upon arrival at the hotel and validated by e-signature
- . **Automatic synchronization** of the information with the Kardex of the Medialoghôtel PMS

#### Check-out

- . Consultation and validation of the bill by the client
- . Time saving

## Housekeeping Option

- **Management** of the list of rooms in digital format
- Visualization in real time of actions performed by your housekeepers, updated via Medialoghôtel PMS

# With MedApps, enhance the quality of your customer service



- . Responsive, multi-device Web Application
- . Nomad use for tablet, accessible on fixed station and smartphone
- . Compatible with Windows and Mac OSx
- . Multilingual solution
- . Secured access to your account
- . Data synchronization and safeguard in the Medialog datacenter



### Associated Services

- . **Hotline identical** to your PMS subscription formula, up to 7 days a week, 24 hours a day
- . **Personalized assistance:** technical and user support
- . Accredited training by Medialog experts
- . **Regular updates** of the application
- Design and upgrading of solutions in partnership with the client

## Medialog, designer of innovative and alternative digital solutions

Our customer-base includes a wide network in the hotel industry. We plan ahead for their needs and offer innovative solutions with cutting-edge technology.

Our software is entirely designed in France by our teams and addresses all types of businesses in the hotel and restaurant industry and yield management activities.

We want our products to be ergonomic, intuitive and user-friendly. They help optimize time spent on daily tasks for enhanced sales effectiveness and improved quality of service and customer satisfaction.

Medialog, hailed for its new product designs, is recognized as an innovative company for its solutions.

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A digital solution designed by Medialog



**Drive your business!** 

